

Dear Patient:

As we are getting ready to open most of you have received our Welcome Back email that was sent out a couple of weeks ago. Infection control is our top priority and as stated in our previous email we have made changes to patient appointments and to our schedules to help protect our patients and staff.

In order for our office to practice safely we are following infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). COVID-19 is a new disease and we are still learning about how it spreads and the severity of the illness it causes.

The virus has been shown to survive in aerosols for hours and on some surfaces for days. Therefore, in an abundance of precaution ultrasonic scalers, air-water syringes, and polishing will not be used during hygiene visits at this time. By doing so we are eliminating the amount of aerosols that is being generated. We can assure you that the ultrasonic scalers and manual scaling both provide adequate cleaning.

We are here and happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 925-283-0313 or visit our website at www.eastbayhealthysmiles.com.

Sincerely,

Dr. Ferrier and Team